

# Harbour View Golf Course and Recreation Complex

## COVID-19 Policies and Procedures

Welcome to the 2020 golf season!

At Harbour View, our team has been working to prepare the golf course and Proshop for the season, and to develop and implement operational procedures and plans that conform with the Government's COVID-19 control measures.

Below are policies and procedures that are currently in affect:

### FACILITY ACCESS & OPERATIONS:

Masks are now required to be worn at all times by all staff and customers while inside all buildings including the pro shop, and washrooms.

- The driving range is open but with strict distancing between stalls.
  - The washrooms inside the locker rooms will be open with enhanced cleaning and sanitization procedures.
  - Only a limited number of customers are permitted in the Pro Shop at a time with physical distancing markers indicated on the floor.
  - Tee time inventory has been configured to ensure proper spacing on the golf course and to control traffic on the property.
  - 7 days in advance tee time reservations are available; walk-on play will not be permitted. To book your tee time, please call (204) 222-2751 or visit <https://www.lakelandgolfmanagement.com/> and click Harbour View.
- A short Covid-19 questionnaire will need to be completed with each phone reservation and again at the time you play.
- All pull carts will be cleaned and sanitized after every use. Pull carts will be rented on a first come first serve basis. After completing play pull carts will need to be returned to the area specified.
  - Hand Sanitizer stations are available in the Pro Shop; they **will not** be provided on the golf course so please bring your own personal hand sanitizer for use on the course.
  - Tap Credit / Debit method is preferred payment for all transactions.

### ARRIVAL AT THE GOLF COURSE:

- Players should arrive no more than 30 minutes before their round.
- Only a limited number of customers are permitted in the Pro Shop at a time, markings on the ground outside the South pro shop door will allow customers to physically distance while waiting their turn.
- Please follow the floor arrows once in the pro shop, stand on the physical distance indicators while you check in and exit the Pro Shop safely.
- Please ensure the group in front of you has left the tee box before making your way there, all groups must wait until their assigned tee time before teeing off

### AFTER COMPLETING YOUR ROUND:

- All Pull carts rental equipment must be returned immediately to the designated return area by the Proshop. Each Pull cart will be completely sanitized for the next customer's use.

### THINGS TO KEEP IN MIND:

- Physical distancing of 2M/6FT is required at all times; this includes all interactions with staff as well.
- All high touch areas on the course have been removed. (Ball washers, bunker rakes)
- The flag must remain in the cup at all times. A device has been installed on each hole to allow for hands free removal of the golf ball.
- On course bathroom is available on the 5<sup>th</sup> hole and will be sanitized on a frequent basis.
- Only touch your own personal items and golf equipment.
- Consider making all putts inside 3ft gimmies.

We thank you for your patience and understanding during this extraordinary time. Our staff will be working diligently to provide the best possible experience for you while keeping everyone safe. We look forward to seeing you soon!

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