



## Falcon Lake Golf Course and Restaurant COVID-19 Policies and Procedures

Welcome to the 2020 golf season!

At Falcon Lake, our team has been working to prepare the golf course and clubhouse for the season, and to develop and implement operational procedures and plans that conform with the Government's current COVID-19 control measures.

Below are policies and procedures that are currently in affect.

### **FACILITY ACCESS & OPERATIONS:**

- The driving range will also open but with only every second stall open.
- The washrooms inside the clubhouse will be open with enhanced cleaning and sanitization procedures.
- The restaurant is open and operating under the current restrictions set forth for restaurants in reopen Manitoba.
- Only four customers are permitted in the **Pro Shop** at a time with physical distancing markers indicated on the floor.
- Tee time inventory has been configured to ensure proper spacing on the golf course and to control traffic on the property.
- Advance tee time reservations are required; no walk-on play will be permitted until further notice. To book your tee time, please call (204) 349-2554 or visit [www.lakelandgolfmanagement.com](http://www.lakelandgolfmanagement.com) and click [Falcon Lake Golf Course](#)
- All power carts and pull carts will be cleaned and sanitized after every use. **As of June 21<sup>st</sup> two riders per cart will be allowed.**
- Hand Sanitizer stations are available in the Pro Shop and Restaurant; they **will not** be provided on the golf course so please bring your own personal hand sanitizer for use on the course.

- Tap Credit / Debit method is preferred payment for all transactions.

### **ARRIVAL AT THE GOLF COURSE:**

- Players should arrive no more than 30 minutes before their round, unless you are planning on hitting range balls or using the restaurant to eat prior to playing.
- Only four customers are permitted in the Pro Shop at a time, if there are 4 people in line please remain outside until it is safe to enter.
- Please follow the floor arrows, stand on the physical distance indicators to check in and exit the Pro Shop safely.
- Please ensure the group in front of you has left the tee box before making your way there, all groups must wait until their assigned tee time before teeing off

### **AFTER COMPLETING YOUR ROUND:**

- All power and pull cart rental equipment must be returned immediately to the appropriate return area. Please remove any refuse and deposit into garbage can in the return area. This will allow our staff to properly clean and sanitize the equipment quickly for the next customer.

### **THINGS TO KEEP IN MIND:**

- Physical distancing of 2M/6FT is required at all times, this includes all interactions with staff as well.
- All high touch areas on the course have been removed. (ball washers, bunker rakes and benches)
- The flag must remain in the cup at all times. A device has been installed on each hole to allow for hands free removal of the golf ball.
- On course bathroom(s) are available on the course and will be sanitized on a frequent basis.
- Only touch your own personal items and golf equipment.
- Consider making all putts inside 3ft gimmies.

We thank you for your patience and understanding during this extraordinary time. Our staff is working diligently to provide the best possible experience for our customers with the situation we are all in. We look forward to seeing you very soon!