

## **TUXEDO GOLF COURSE COVID-19 POLICY & PROCEDURES**

THE FOLLOWING IS A LIST OF SAFETY MEASURES IMPLEMENTED AND ENFORCED AT OUR FACILITY TO COMPLY WITH PROVINCIAL REGULATIONS REGARDING THE OPENING OF OUTDOOR RECREATION FACILITIES AND GOLF COURSES.

By making a tee time reservation, you agree to the listed terms and conditions below and attest that you and your playing partners are not experiencing any symptoms of the COVID-19 virus. If you experience any COVID-19 symptoms prior to your tee time reservation – you must stay home and cancel your tee time reservation.

Common COVID-19 related symptoms can include Fever, Dry Cough, Nasal Congestion, Runny Nose, Sore Throat and Diarrhea.

### **UPDATE:**

Due to recently extended public health orders, golfers are permitted to play with members of their household only. This current restriction is in effect through June 11th.

### **Important notes:**

-Golfers will be required to provide proof of address at check in. Golfers who cannot provide matching addresses will **NOT** be able to play together. This will be strictly enforced and no exceptions will be made.

- Only one customer will be allowed in the pro shop at a time.
- Spectators are not permitted at any outdoor sporting facilities. This includes ride/walk alongs. Only green fee paying customers are permitted on the golf course at this time.
- Online booking has been disabled through June 11th. Please contact the pro shop at (204)279-2072 to book your tee times.

**PHYSICAL DISTANCING OF 2M/6FT IS STILL REQUIRED WHILE AT THE GOLF COURSE AND AROUND THE CLUBHOUSE. The exceptions to the 2M/6FT distancing requirement are:**

- while riding in a golf cart with your playing partner
- or during brief incidental exchanges

**PROVINCIAL LEGISLATION IS ENFORCEABLE UNDER PUBLIC HEALTH ORDERS WHILE YOU ARE ON THE PROPERTY, PENALTIES AND FINES APPLY.** Anyone breaching or failing to comply with physical distancing protocols or any of the policies listed below will be subject to removal from the facility and may be banned until all such policies have been removed.

## **FACILITY ACCESS & OPERATIONS:**

- Masks are required in the clubhouse
- Only people from the same household will be allowed to ride in the same power cart
- Patio and Dining room are currently closed Take –out is available
- The Golf Course, the driving range and the mini-golf course are all open for use – physical distancing of 2M/6FT is still required. The putting green is open for golfers prior to their round. The restaurant & patio are open, seating is limited to accommodate the 2M/6FT distancing required between tables. Take-out is available and the beverage cart will be on the course daily, weather permitting.
- The washrooms inside the clubhouse will be open with enhanced cleaning and sanitization procedures.
- Portable toilets will be available on the course as well and will be sanitized daily.
- Only four customers are permitted in the **Pro Shop** at a time, traffic is one way only and physical distancing markers are indicated on the floor.
- We are currently operating with reduced tee time inventory to ensure proper spacing on the golf course and control traffic on the property.
- Advance tee time reservations are required; no walk-on play will be permitted until further notice. Only 18-Hole play is permitted, bookings can be made up to 7 days in advance online at our website [www.lakelandgolfmanagement.com](http://www.lakelandgolfmanagement.com) or by telephone. Call (204) 888-2867 extension 2. **Full names of all players in each group are required.**
- All power carts will be cleaned and sanitized after every use, power carts and pull carts will be rented on a first come first serve basis.
- Hand Sanitizer stations are available in the Pro Shop and Restaurant; they **will not** be provided on the golf course so please bring your own personal hand sanitizer for use on the course.
- Tap Credit / Debit method is preferred payment for all transactions.

## ARRIVAL AT THE GOLF COURSE:

- Players should arrive no more than 45 minutes before their round.
- Power carts and pull carts will not be permitted in the parking lot. Please use the bag drop area in the loop prior to parking to make loading your golf bag on a cart easier.
- Only four customers are permitted in the Pro Shop at a time, if there are 4 people in line please remain outside until a staff member directs you to enter.
- Please follow the floor arrows, stand on the physical distance indicators to check in and exit the Pro Shop safely.
- Please ensure the group in front of you has left the tee box before making your way there, all groups must wait until their assigned tee time before teeing off – **no exceptions!**
- A scorecard and pencil will be made available 1 per group upon request.

## AFTER COMPLETING YOUR ROUND:

- All power and pull cart rental equipment must be returned immediately to the appropriate return area (follow signage). Please remove any refuse and deposit into garbage can in the return area. This will allow our staff to properly clean and sanitize the equipment quickly for the next customer. Do not take rental power or pull carts to your vehicle, use bag drop provided if required.
- All other customers must exit the facility immediately after completion of their round, no congregating will be permitted in / around the clubhouse or in the parking lot.

## THINGS TO KEEP IN MIND:

- Masks are required inside the clubhouse unless you are seated and consuming food and beverage
- Physical distancing of 2M/6FT is required at all times other than as noted above, this includes all interactions with staff as well.
- Personal/Physical contact with any person before, during or after your round is prohibited.
- All high touch areas on the course have been removed - ball washers and bunker rakes.
- The flag must remain in the cup at all times, a spacer has been added to make the golf ball easy to retrieve without touching the flag.
- Only touch your own personal items and golf equipment.
- Consider lifting your ball in the bunkers, raking the sand with your foot or club and replacing your ball as near as possible to its original location and play on.

- Consider making all putts inside 3ft gimmies.
- These are our current rules and regulations they will be amended as we progress thru the 2021 season as amended/directed by the Provincial Government. They are being strictly enforced for your safety and that of our staff, their families and the general public at large.

We thank you for your patience and understanding during this extraordinary time. Our staff is working diligently to provide the best possible experience for our customers in an unprecedented situation. We look forward to seeing you very soon.

Sincerely,

Pat Burns, PGA of Canada Head Professional

Tuxedo Golf Course